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An extra hand for your technicians

Lumnio Inc. & POCKET VIRTUALITY a. s.
2025

Member of CSG Aerospace

Agenda

- About Lumnio / Pocket Virtuality
- Presentation of the Czechoslovak Group (CSG)
- Introduction to Lumnio
- Selected customers using Lumnio
- Live demonstrations
- Pricing and typical deployment
- Discussion

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POCKET VIRTUALITY

2017 - Founding of POCKET VIRTUALITY a.s.

We focus on technological innovations and the use of XR technologies in industrial practice.

2018 - Launch of the Fata Morgana product

Fata Morgana combines virtual and augmented reality. We were among the first to adopt Microsoft HoloLens smart glasses.

Awards received:

- Deloitte Technology Fast 50 – Recognition of Excellence
- InnoEnergy Start-up of the Year
- 3rd place in the European finals of the PowerUp! Challenge
- Collaborations with Škoda Auto, Škoda JS, and NASA

2023 - CSG becomes the majority owner

Czechoslovak Group acquires a majority stake in the company, making us part of the CSG Aerospace division.

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2024 - Founding of Lumnio Inc.

A subsidiary named Lumnio Inc. is established in Delaware (USA).

We introduced the Lumnio software with augmented reality features for service and maintenance support.

We host the first annual Smart Industry conference.

2025 Expansion into foreign markets

CSG
Czechoslovak Group
30 YEARS
1995–2025
DEFENDING THE FUTURE
Group Presentation
Heart. Heritage. Horizon.

Heart. Heritage. Horizon.

Czechoslovak Group (CSG) is an international industrial and technological group based in the heart of Europe, capitalizing on the heritage of Czechoslovak industry.

70+
Countries we export to

14,000+
Number of employees

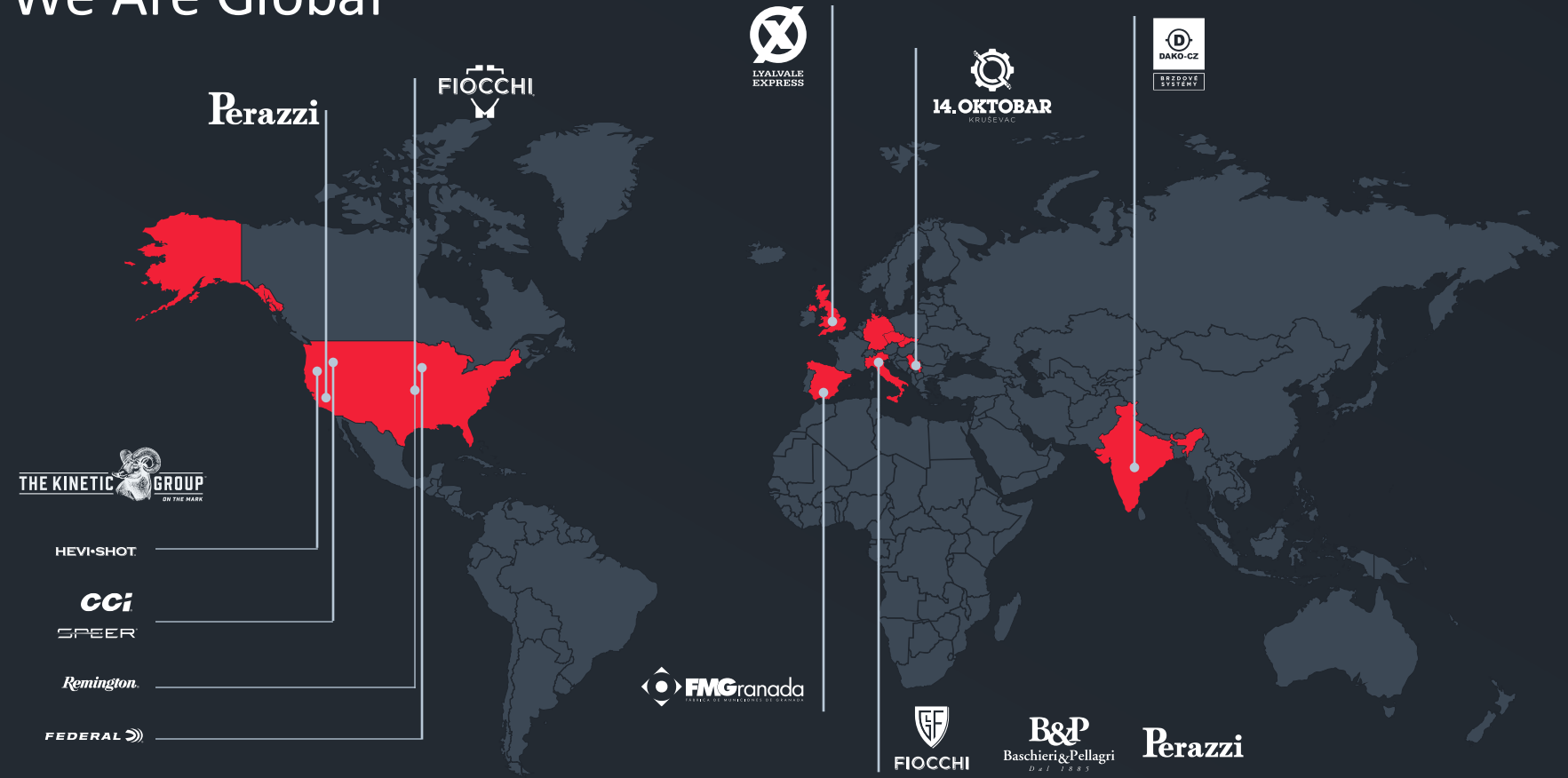
30 years
Our group's history

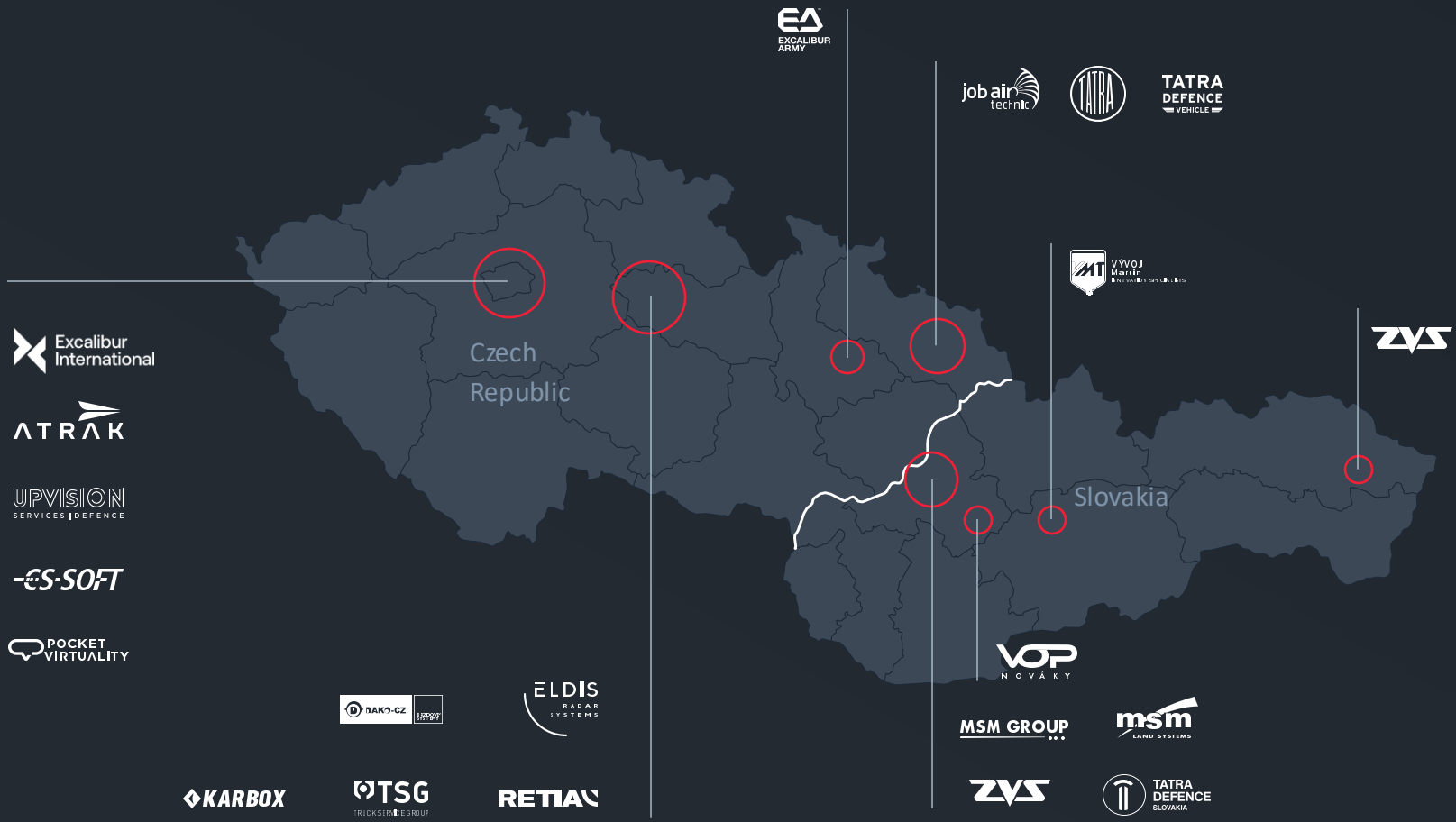
100+
Member companies

30+
Manufacturing plants in our group

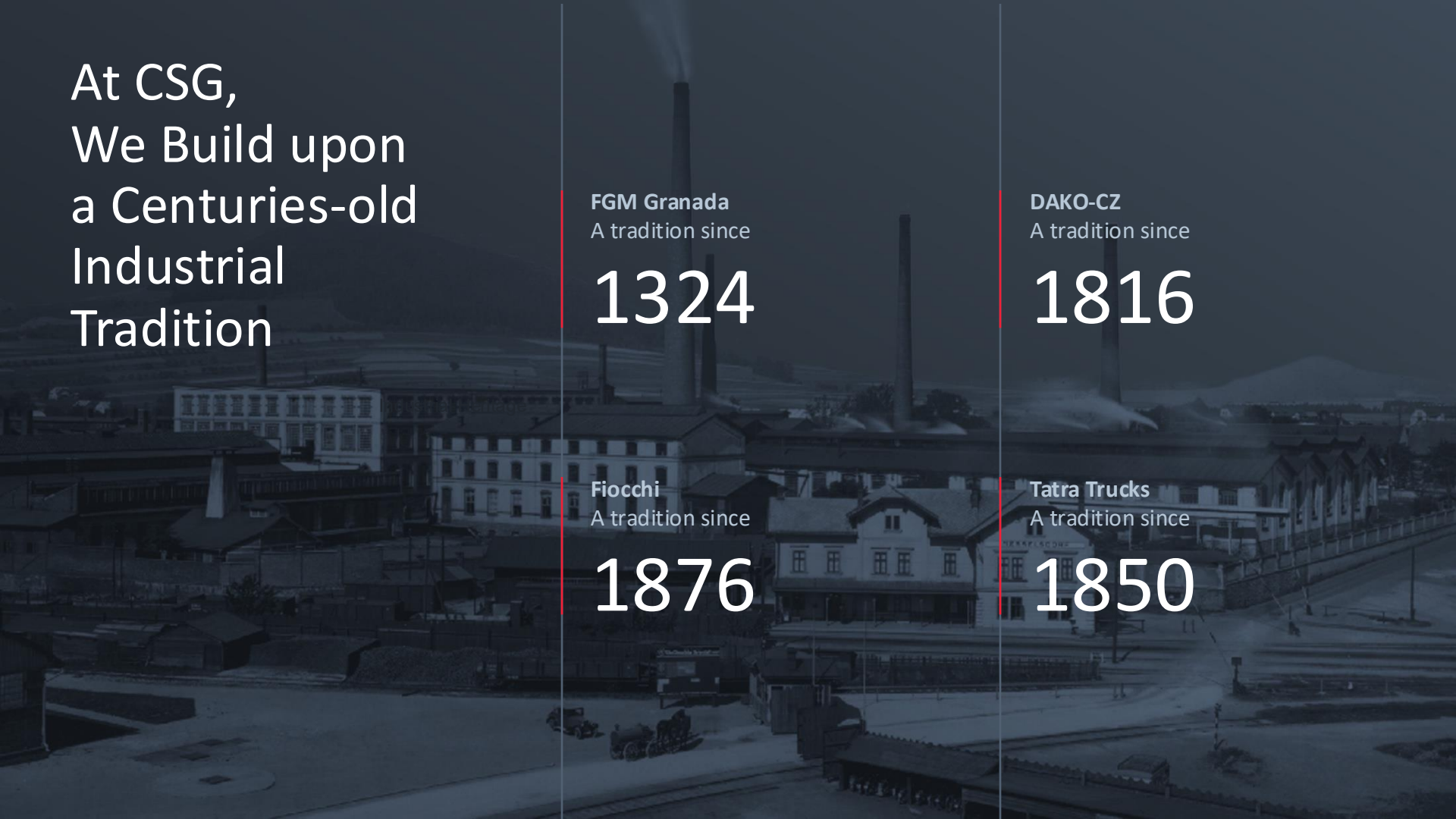
9
Countries where we operate

We Are Global




EXCALIBUR ARMY
job air technic
TATRA
TATRA DEFENCE VEHICLE
VÝVOJ Martin
ZVS
Excalibur International
ATRAK
UPVISION SERVICES | DEFENCE
CS-SOFT
POCKET VIRTUALITY
Czech Republic
Slovakia
VOP NOVÁKY
ELDIS RADAR SYSTEMS
MSM GROUP
msm LAND SYSTEMS
KARBOX
TSG TRICKSER GROUP
RETIA
ZVS
TATRA DEFENCE SLOVAKIA

At CSG, We Build upon a Centuries-old Industrial Tradition



FGM Granada
A tradition since
1324

DAKO-CZ
A tradition since
1816

Fiocchi
A tradition since
1876

Tatra Trucks
A tradition since
1850

We Rely on a Sustainable Approach

Open communication, transparency and disclosure are the foundation of success

Our leadership is aligned with our goals and actively pursues a sustainability strategy

We assess risks related to climate change, human rights, and other aspects of sustainability

We promote a diverse and inclusive work environment, ensuring fair pay policies

We engage in initiatives to develop and support the communities where we operate

We adhere to responsible supply chain principles and conduct supplier audits to ensure compliance with standards

We set targets to reduce the environmental impact of our activities and actively manage our impacts

We are investing in renewable energy sources and using them to cover a growing part of our consumption

We Do Business in Accordance with Ethics

The CSG Code of Ethics is binding for all members of our governing bodies, managers, and employees.

We comply with the law and high ethical standards

We fight against corruption

We protect personal data and company assets

We protect the environment and are socially responsible

We oppose conflicts of interest

We honor our corporate hospitality, gifting, and sponsorship policy

The 5 Divisions of the Czechoslovak Group

Defence

Manufacturing and services in the area of military material, equipment, and systems

Aerospace

Development and manufacturing of radars and air traffic control systems and aircraft maintenance

Ammo+

Development and manufacturing of top-quality ammunition for sport, hunting, and security forces

Business Projects

Miscellaneous activities in promising sectors

Mobility

Development and manufacturing of road and off-road vehicles, braking systems and components for rolling stock

complete, simple, useful

Lumnio addresses...

... **the shortage of maintenance and service technicians** in the field.

It streamlines work, trains new hires, and provides remote team support.

Lumnio transforms newcomers into independent technicians in record time. It **connects** with remote assistance, delivers the necessary **information**, **guides you** through troubleshooting and maintenance, helps you **retain know-how**, and simplifies paperwork—leaving more time for the actual job.

The shortage of technicians has a solution. Try Lumnio.

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Areas of application for Lumnio

- Technical know-how transfer - more
- Remote visual support – more
- Accessible work instructions – more
- Technical knowledge base – more
- Inspections and audits – more
- Employee training – more
- Customer support – more

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Areas of application for Lumnio – video introduction

Play video

Benefits of Deploying Lumnio

Addresses the urgent challenge of a **shortage of experienced** maintenance and service technicians (senior staff often hold critical know-how only “in their heads”).

- Increased service efficiency
- Reduced error rate
- Documented task execution
- Shorter equipment downtimes
- Fewer field visits, …

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Supported devices

You can run Lumnio not only on smart glasses, but also on mobile devices.

Simply download the app from GET IT ON Google Play or the Download on the App Store.

realwear

Microsoft HoloLens

VUZIX

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Selected customers using Lumnio

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Case study

completecz

„Our technicians now perform preventive inspections of cooling equipment faster. The first-time fix rate has also improved, meaning fewer repeated visits to the site are needed. The complaint handling process with manufacturers has also accelerated. Administrative workload has decreased, and overall efficiency has improved — leading to a 7.8% increase in utilization (i.e., the share of billable hours relative to total working time). “

Ing. Petr Řezníček, MBA
CEO
COMPLETE CZ spol. s r.o.

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Case study

ALTRON

„The Lumnio app we implemented has shortened the time needed to train new service technicians, saving us time and improving overall work efficiency. We've also made it available on mobile devices to end users in our data centers."

Tomáš Sedmihradský
Head of Service Division
ALTRON, a.s.

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Play video

Case study

„Modern technologies allow us to deliver targeted and precise service interventions — in some cases even remotely. This enables us to support our technicians in the field, train new colleagues, and provide our customers with the best possible care. Lumnio is the future of service. And we are proud to be part of it.“

Jiří Rach
Director of Service Division
Veskom, spol. s r.o.

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Play video

Live demonstrations

RealWear Navigator smart glasses

Selected use cases – features

- Calling technical support
- Capturing know-how
- Creating workflows
- Workflow guidance
- Execution logs and analytics

RealWear Navigator 520

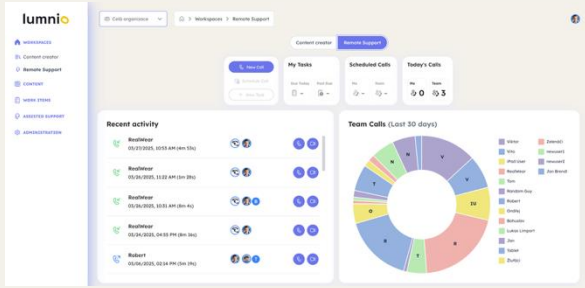
- Hot-swappable battery
- Rugged design: IP66, MIL-STD-810H
- Noise suppression up to 100 dBA
- Voice control also in multiple languages
- Compatible with PPE/helmets, PPE-certified
- Sunlight-readable display
- WiFi, Bluetooth, GPS
- 48MP camera, 1080p video
- Weighs only 270g
- Optional thermal camera, LTE 4G modem

HARDWARE FOR AUGMENTED REALITY IN DEMANDING ENVIRONMENTS

Logging in to Lumnio

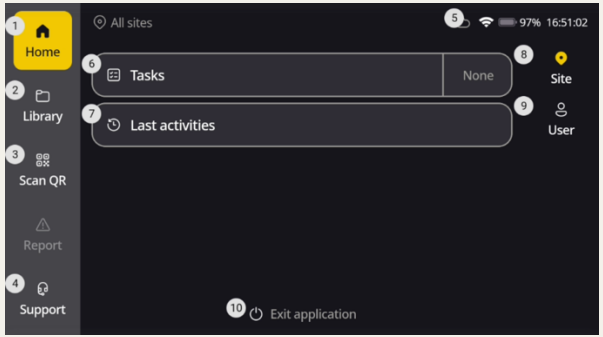
1. Web Browser

Address: https://www.lumnio.app
Log in with username & password
(for dispatchers, content managers, admins, etc.)



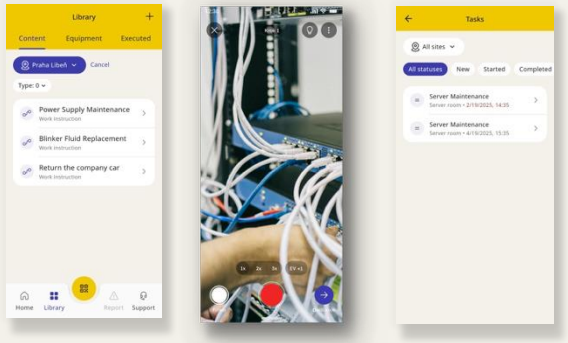
2. Lumnio for RealWear smart glasses

Lumnio app installed
Log in via QR code
(for operators, field technicians, new hires, etc.)



3. Mobile App

Lumnio app installed
Android : Google Play
iOS : App Store
Log in via QR code or with username & password
(for new hires, operators, field technicians, etc.)



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Simple pricing

- **50 EUR/month per user** (with annual payment)
- Licenses assigned to a user or a device
- Minimum of 5 licenses
- Includes:
  - Access to all features
  - Updates to new versions
  - Storage for each user
  - Unlimited calls
  - Customer support

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Typical Lumnio deployment

Step 1: 30-day free demo

Step 2: Pilot operation (3–6 months)

- A small project team (mix of experienced technicians and newcomers)
- Use of Lumnio training materials
- 1–2 smart glasses plus mobile devices
- Setting measurable goals (e.g., number of completed procedures)
- Tracking activity and regularly evaluating feedback

Step 3: Evaluation of the pilot project, benefits, and ROI

Step 4: Company-wide expansion of Lumnio usage

Ongoing updates and adoption of new features.

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Ondřej Barva
+420 739 750 530
ondrej.barva@lumnio.com